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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:	Qiming CHEN et al.	§	Confirmation No.:	5325
Serial No.:	09/523,446	§	Group Art Unit:	2175
Filed:	03/10/2000	§	Examiner:	Y. Wu
For:	OLAP-Based Customer	§	Docket No.:	10991148-1
	Behavior Profiling	§		
	Method And System	§		

**RESPONSE TO FINAL OFFICE
ACTION DATED APRIL 06, 2004**

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Date: June 4, 2004

AMENDMENT

Sir:

In response to the final Office action of April 6, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.